



Oroville Hospital  
*Community Benefits*  
2023



# Report Contents

Letter from the CEO	1
Mission and Values	2
About Oroville Hospital	3
Social Determinants of Health	4
Economic Stability	6
• Food Assistance	
Education	7
• Psychiatry Residency Program	
• CNA Training Program	
• Continuing Medical Education	
• Helping Kids Learn	
• Childbirth Classes	
Health & Healthcare	12
• Drive-Thru Flu Clinics	
• Obesity	
• Expanding Services - New Providers	
• CCM/RPM	
Neighborhood & Built Environment	16
• Farmers' Market	
• Expansion	
Social & Community	18
• Mental Health	
• Substance Abuse	
• Support Groups	
• Community Sponsorships	
Financials	20
Community Served	21

# Letter From the CEO

Oroville Hospital's commitment to serving its community extends beyond the confines of traditional medical treatment. We believe that education is a powerful tool in promoting health and well-being. That's why we are proud to announce the introduction of our Psychiatry Residency program. This program not only aims to train future psychiatrists but also to elevate awareness about the critical issues surrounding mental health. In our Psychiatry Residency program, residents will have the invaluable opportunity to work closely with our experienced psychiatric team. Through hands-on experience, they will learn how to navigate the complexities of mental health care and provide compassionate support to individuals facing mental health challenges. By immersing themselves in real-life cases, residents will gain practical skills and develop a deep understanding of the nuances of psychiatric care.

Our mission for the Psychiatry Residency program goes beyond just training psychiatrists. We aim to address the pressing mental health crisis that our community and society at large are currently facing. By equipping future psychiatrists with the necessary knowledge and skills, we hope to make a meaningful impact in providing much-needed help to those struggling with mental health issues.

As Oroville Hospital continues to grow and expand, we remain dedicated to our community's well-being. The construction of our new building stands as a testament to our ongoing commitment to enhancing healthcare services in Oroville and beyond. This expansion not only means more jobs and resources for our community but also signifies our unwavering dedication to providing top-quality care to all patients.

Looking ahead, we are excited about the future possibilities that this expansion brings. With new physicians, additional service lines, and increased capacity, we are better equipped than ever to meet the evolving health care needs of our community. At Oroville Hospital, we strive to create a safe and nurturing environment where every individual can access the medical care they deserve. Together, we are building a healthier, more resilient community for generations to come.



A stylized, handwritten signature in black ink, consisting of a long horizontal line that curves upwards and then downwards, with a few smaller strokes below it.

Robert J. Wentz  
President/Chief Executive Officer

# Our Mission

Oroville Hospital is dedicated to always providing the best personalized health care to Oroville and the surrounding foothill and valley communities by offering a medical home, with a wide range of integrated services from prevention through treatment to wellness.

# Our Vision

Oroville Hospital will be recognized for its superior services and patient focused philosophies.

# Our Values

## **Service**

We are committed to serving our community, making quality service a foundation a foundation of our hospital.

## **Honesty**

We adhere to the moral values of fairness, integrity and honor in all relationships.

## **Respect**

We treat all people as individuals with courtesy and thoughtfulness. We respect each person's dignity and worth and treat our patients with concern and compassion.

## **Stewardship**

We prudently commit our resources, using our talents and strengths in an effective and efficient manner.

## **Performance**

We take initiative, are dedicated, talented and knowledgeable.

## **Integrity**

We adhere to a code of ethics that emphasizes honesty and sincerity. Through our words and actions, we strive to earn the trust of one another and the people we serve.



# About Oroville Hospital

Oroville Hospital, located in Oroville, California, is a private 501(c)(3) non-profit corporation. The hospital serves individuals of the Oroville area, Butte County and the North Valley. Oroville Hospital provides laboratory services throughout the North State including Orland, Yuba City, Redding and Grass Valley. Oroville Hospital's mission is to provide personalized health care to residents of Oroville and the surrounding foothill and valley communities. This is accomplished by offering a medical home with a wide range of integrated services, from prevention and treatment to wellness.

Oroville Hospital has grown from a modest community hospital supported by a small staff of dedicated doctors into a 153-bed acute care facility specializing in a broad range of inpatient and outpatient services, including multiple physician practices. With a medical staff of more than 200 physicians, Oroville Hospital prides itself on providing the highest quality medical care in a friendly and compassionate environment.

## 2023 Payor Mix

<b>39%</b> <b>Medicare</b>	<b>32%</b> <b>Medi-Cal</b>	<b>28%</b> <b>Private Insurance</b>	<b>1%</b> <b>Private Pay</b>
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## Oroville Hospital's Complete Service Line

Aesthetic Medicine	Emergency Care Services	Pharmacy
Allergy and Immunology	Endocrinology	Podiatry
Ambulatory Care	Endoscopy	Primary Care
Anesthesia Services	Gastroenterology	Psychiatry
Anticoagulation Services	Hospitalist Services	Pulmonary
Bariatric Surgery	Intensive Care Unit	Pulmonary Function Testing
Breast Cancer Services	Laboratory Services	Radiology
Cancer Care Program	Medical-Surgical Units	Rehabilitation Services
Cardiac Catheterization	Nephrology	Respiratory Care
Cardiac Rehabilitation	Neurodiagnostics	Robotic Surgery
Cardiology	Neurology	Sleep Disorder Testing
Cardiovascular Testing	Nutritional Therapy	Stroke Program
Childbirth Services	Obstetrics and Gynecology	Surgical Services
Chiropractic Services	Ophthalmology	Telemedicine
Colorectal Surgery	Orthopedic Surgery	Urology
Dermatology	Pain Management	Valley Medical Imaging
Dentistry	Palliative Care Program	Vascular Surgery
Ear, Nose and Throat Services	Pediatric Services	Women's Imaging

# Social Determinants Of Health



According to Healthy People 2030, “Social determinants of health are conditions in environments in which people are born, live, learn, work, play, worship, and age that affect a wide range of health, functioning, and quality-of-life outcomes and risks.”

Oroville Hospital has made it a priority to bring health equity to our community by conducting research on the social determinants that affect the members of the community in which we serve, and addressing the aspects that can be improved. We are committed to continual monitoring and re-evaluating our patient base and our action plan objectives to ensure progress and accuracy.

The 5 Social Determinants of Health identified by Healthy People 2030 include:

- Economic Stability
- Education Access and Quality
- Health Care Access and Quality
- Neighborhood and Built Environment
- Social and Community Context

Through our most recent Community Health Needs Assessment in 2022, Oroville Hospital identified the communities’ health priorities. Below are the resources the hospital utilizes in order to help meet the communities health needs.

**Mental Health**

- Neuropsychiatric Clinic
- Support Groups
- Butte 211
- Psychiatric Residency Program

**Substance Abuse**

- Comprehensive Pain & Spine Clinic
- Controlled Substance Utilization Review & Evaluation
- Counseling

**Heart Health**

- RPM Program
- CCM Program
- Cardiac Rehab Program
- Expansion

**Affordable Healthcare**

- Expansion

**Obesity/Diabetes**

- Dietitians
- CDPH Recommendation Sheets
- CCM Program
- Bariatric Surgery

**Poverty**

- Plumas House
- Social Programs
- Ethical Business Practices

## Mental Health

In Butte County, there has been a shortage of psychiatric services, contributing to ongoing mental health challenges in the area. To tackle this issue, Oroville Hospital has utilized its Mental Well-Being Clinic and its team to provide essential support.

Our team of mental health professionals assists patients through psychological assessments, psychotherapy, personalized treatment plans and medication management. For patients who require more intensive care, appropriate facility referrals are arranged. Oroville Hospital also utilizes connections to Butte 2-1-1, a resource center addressing a wide range of issues.

## Substance Abuse

Oroville Hospital is committed to tackling substance abuse in Butte County through prevention, education, treatment and support services. Through the Emergency Room Department, chronic pain patients are offered alternative care and referred to specialized centers. They also utilize the Controlled Substance Utilization Review and Evaluation System (CURES) database to prevent duplicate prescriptions and provide programs for addictive disorders and chronic pain through the Comprehensive Pain and Spine Center.

## Heart Health

Oroville Hospital's ongoing expansion of its cardiology program has helped address a large portion of the population experiencing heart disease. With the addition of a Cardiac Catheterization Lab, Oroville Hospital provides its patients with the comprehensive cardiovascular care they need.

In addition to the cardiovascular care, Oroville Hospital utilized two remote programs available to patients with chronic conditions, such as hypertension and coronary artery disease. Both programs offer patients support in better managing their health through encouragement, staying up to date with health screenings and medication refills.

## Access to Affordable Health Care

With the completion of the five-story expansion project, Oroville Hospital will go from a 153 bed facility to 211 beds. This increase in beds will increase Emergency Room throughput and add several new services including: neurosurgery and cardiothoracic surgery. These additions will reduce the need for travel to receive medical care.

## Obesity/Diabetes

Primary Care Providers and Registered Dietitian work in close partnership to create personalized meal plans and offer support to patients in achieving a healthier lifestyle. Pediatric patients are offered routine recommendations on an as needed basis that includes lab work and recommendation sheets from the California Department of Public Health.

The Chronic Care Management team offers support to patients diagnosed with Diabetes by ensuring patients receive the care they need in a timely manner, fill prescriptions, manage symptoms of diabetes, and reduce the incidence of diabetic complications.

Bariatric Surgery, offered by Dr. Konovalova, is a group of procedures offered to individuals struggling with obesity to help accelerate weight-loss. Patients interested in the procedures are referred to her by their primary care providers.

## Poverty

Oroville Hospital operates Plumas House, a care facility established to assist displaced or homeless patients following their discharge from the hospital. Plumas House offers a safe and supportive environment for patients to heal. During their stay at Plumas House, residents have 24/7 direct care, daily meal service, transportation to medical and dental appointments, and access to resources to help meet their needs.

The Oroville Hospital Farmers' Market gives patients of all economic levels the opportunity to make healthy choices by accepting EBT transactions. The Farmers' Market also offers Market Match, a SNAP program that enables families to make healthier choices by matching EBT dollars spent at Farmers' Markets to allow families to purchase more fresh produce.

Oroville Hospital stays true to their commitment to the community by engaging in business practices that serve and improve Oroville. Such practices include fair wages, cultural diversity, and supporting underserved groups in our community.

## Economic Stability

*Underlying factors that contribute to an individual's economic stability include employment opportunities, food security, affordable and safe housing availability and prevalence of poverty.*

*Oroville Hospital has taken numerous measures to best understand the economic issues our community faces, and institute action plan items that both help alleviate the concerns and counteract them.*

## Food Assistance

In 2023, Oroville Hospital's Dietary Department was able to continue to donate food and supplies to local organizations such as Caring for Women: Pregnancy Resource Center and other community resource centers. Oroville Hospital is proud to be able to carry on this tradition.

Furthermore, every holiday season, Oroville Hospital works closely with the African American Cultural Center to identify families in need of additional support. Oroville Hospital puts together and donates Thanksgiving Meal Baskets with necessary ingredients to create a Thanksgiving meal. Oroville Hospital was able to assist 40 families in 2023.



## Driving Economic Health

Oroville Hospital remains to be one of the largest employers in Butte County. With about 2,000 employees in 2023, the hospital delivers economic stability for employees and local businesses, which benefit from the demands of a large organization. The hospital employs a large number of skilled and unskilled workers, giving those with lower education levels a steady career with health insurance benefits, along with the ability to provide for themselves and their families.

In the coming years, Oroville Hospital will be expanding this growth exponentially with the completion of the new 5-story tower. It is estimated that with the expansion, the hospital will be able to provide an additional 700 high quality jobs.



# Education

*Education is important throughout all stages of an individual's life. Beginning with early childhood development and education, a child must be in a safe environment where they are introduced to the skills necessary to become independent and to make healthy lifestyle decisions for themselves in the future. With this healthy start to life, a child is then more likely to graduate high school, receive higher education and experience a healthy and fulfilling adulthood.*

*Oroville Hospital is dedicated to empowering our community members with the health education necessary to not only live a healthy life themselves, but to also lead the generations to come.*

## *Psychiatric Residency Program*

Mental health services have been identified as a need to the Oroville and surrounding communities, due to the lack of available providers and services available. Oroville Hospital recognizes the significance of having accessible mental health services available and has continued to proactively work towards a solution.

In June of 2023, Oroville Hospital announced its accreditation as a sponsoring institution by the American Council of Graduate Medical Education and underwent its first site visit in December 2023. Oroville Hospital Psychiatry Residency program is scheduled to launch July 2025 with 6 PGY-1 residents, and 6 new residents added per year for a total of 24 residents by 2027. There have been 12 faculty members listed thus far.

The psychiatric units will offer structured, multidisciplinary treatment programs that include intensive treatment, social services, and recreational therapy. Residents in the program will rotate through various specialties, including Adult Inpatient Medicine, Consultation-Liaison Psychiatry, Emergency Psychiatry, Inpatient Psychiatry, Addiction Psychiatry, Geriatric Psychiatry, Child and Adolescent Psychiatry, and elective rotations. During their training at Oroville Hospital, residents will be supervised and educated by board-certified and licensed physicians, gaining valuable skills and knowledge in the field of psychiatry.

With the residency program, this means physicians will be able to complete their residency program here locally, where they can then build their practice and bring the much needed services and programs to Butte County and the surrounding communities. This ensures that our community will continue to receive top-quality health care for years to come.



## Certified Nursing Assistant (CNA) Program

Certified Nurse Assistants (CNAs) play a crucial role in the care that patients receive. In order to ensure adequate and consistent staffing, Oroville Hospital offers a paid program that helps make it easier to transition to a career in health care.

Through the Oroville Hospital Post-Acute Center, Oroville Hospital offers an 8 week, earn as you go training program for individuals who want to become Certified Nursing Assistants. The program offers hands on training and education with knowledgeable teaching staff, giving them the skills they need to succeed as a Certified Nursing Assistant. After successful completion of the written and skills exams provided by the state, the students are then placed within the facility as a Certified Nursing Assistant.

The Certified Nursing Assistant program consists of:

- Eight-Week Training Program
- Earn-As-You-Learn Compensation
- Classroom Instruction
- Clinical Experience
- Certified Nursing Assistant Job Placement

## Continuing Medical Education

Oroville Hospital gained accreditation as a provider of Continuing Medical Education in 2007. Since its inception, our Continuing Medical Education program has worked to link relevant education to desired clinical changes that encourage patient care and systems improvement.

Our Regularly Scheduled Series remains the heart of our Continuing Medical Education program. Although considered one activity, each Regularly Scheduled Series has multiple sessions during the calendar year. Formed with specific quality improvement goals, these Regularly Scheduled Series seek to identify Professional Performance Gaps at the point of care, plan care improvements, promote desired clinical change, evaluate outcomes and determine whether additional focused education is required.

Currently there are ten designated Regularly Scheduled Series. Participants earn Continuing Medical Education credit for the learning that occurs during the committee activity. Although each Regularly Scheduled Series has an explicit service focus, improved communication between services, provider/provider and patient/provider is the common goal for all these committees.

Designated Regularly Scheduled Series Hospital committees review patient care and systems issues, explore technological advances and potential applications, evolving best practice guidelines and identifying desired clinical change. At the end of each meeting, based on committee discussion, the chair notes and requests any desired relevant educational topics and/or speakers. These requests guide our scheduling efforts for future events. Other Regularly Scheduled Series promote skills-building activities and encourage dissemination of information and guidelines to physicians and other healthcare professionals.

Last year we added the Infection Control/Pharmacy and Therapeutics/Blood Utilization Review Committee to our Regularly Scheduled Series line-up. Representatives from a variety of inpatient and outpatient services form the committee, which provides an overarching evaluation of services, outcomes, and identifies desired improvements. In addition, this committee explores the judicious and appropriate use of resources to improve health care outcomes and reduce cost.

Clinical Pearls, a well-attended monthly Regularly Scheduled Series, is open to inpatient and outpatient providers and staff. In 2023, Clinical Pearls featured physicians who had recently brought their specialty area of expertise to Oroville Hospital.



Dr. Saif Farhan, dual fellowship-trained in Spine Surgery and Musculoskeletal Oncology, gave two Clinical Pearl presentations. His lectures began with the assessment and management of cervical spine trauma and continued with the identification of age related frequency and types of spinal trauma.

Dr. Christian Head, MD, Otolaryngologist, spoke on sleep apnea. His presentation outlined diagnostic tests available, surgical and non-surgical treatment options and patient selection guidelines.

Dr. Victoria Konovalova, DO, who specializes in weight reduction surgeries, provided an overview of the types of bariatric surgeries available. She outlined appropriate patient assessment for referrals and anticipated results. Her second Clinical Pearl presentation provided a review of normal anatomy with imaging examples of potential complications.

Other educational activities included Lab Stewardship with guidelines for the most effective and efficient use of lab tests to improve patient care and promote judicious management of available resources. Complications of Laparoscopic Surgery underscored the benefits of laparoscopic surgery while identifying potential problems and providing early intervention strategies.

The Benefits of SGLT2-1 in Hospitalized Patients introduced a class of glucose lowering drugs newly added to the hospital formulary. A fourth-year California Northstate University: College of Medicine pharmacy student intern explored the mechanics of drug action and benefits of use in patients with kidney disease, cardiac conditions and at risk for stroke.

In addition, Oroville Hospital Continuing Medical Education hosted two grand round webinars: The DETECT Initiative in Early Alzheimer's Disease and The Burden of Bronchiectasis and Fundamentals of Multi-Cancer Early Detection. In 2023, we expanded our Maintenance of Certification credit program to include two Regularly Scheduled Series, the Cancer Care Committee and ACLS/PALS beginning on January 1, 2024.

Those physicians, who have specialty board certification, can earn credit specific to that specialty board. For example, American Board of Surgery certified surgeons must complete 150 hours of education during a five-year period. While all 150 hours must meet all the Continuing Medical Education criteria for education, fifty of these hours must also show relevance to the specialty and contain a learning evaluation mechanism. An American Board of Surgery designated Maintenance of Certification credit fulfills all these requirements. At the physician's request, we can now enter individual education completion data into the Accreditation Council for Continuing Medical Education's data repository where the information is sent to the Medical Board of California for licensure and their participating specialty board.



While not all specialty boards coordinate this service with ACCME, at present eight do participate. Adding two boards in 2023, the list now includes The American Board of Anesthesiology, American Board of Internal Medicine, American Board of Otolaryngology – Head and Neck Surgery, American Board of Orthopedic Surgery, American Board of Pathology, American Board of Pediatrics, American Board of Surgery and American Board of Thoracic Surgery.

Both the Cancer Care Committee Regularly Scheduled Series and ACLS/PALS meet the required criteria for seven of the participating specialty boards.

We continue to use a hybrid in-person and webinar format for Continuing Medical Education events. Safe-distanced seating and lunch were provided in Conference Room 1. Participants can also link to the webinar via their personal phone or computer for real-time attendance. Educational presentations are recorded and developed into Enduring Materials activities. These classes are available on HealthStream for independent study. Each activity includes a test and evaluation and provides Continuing Medical Education credit to the learner.

California requires that Continuing Medical Education accredited providers to examine disparities in health care and identify existing implicit bias related to presented educational topics.

Responding to both the intent and letter of California Medical Association guidelines, we seek to expand our educational program by examining topic-related health care disparities. For single topic presentations, we run literature searches to identify relevant health disparities. If found, excerpts from well-sourced articles are included in the post-event evaluation. Descriptions of specific implicit biases linked to the named disparities are incorporated whenever possible. We also maintain an Implicit Bias & Cultural and Linguistic Competency web page. This page is easily accessed by clicking on the blue Oroville Hospital Continuing Medical Education Resources icon on each hospital desktop. Definitions of implicit bias, cultural humility, and cultural and linguistic competency are given. Descriptions of, and links to, relevant legislation along with links to applicable resources are provided for further study.

Our Continuing Medical Education program is responsive to the evolving expectations and guidelines for accredited education. We continue to bring physician-gear education that encourages a same-page approach to gold standard patient care, stimulates dissemination of best-practice guidelines and results in quality care improvements for our patients.





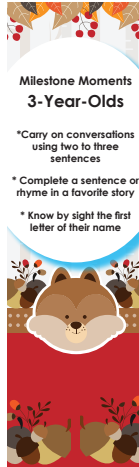
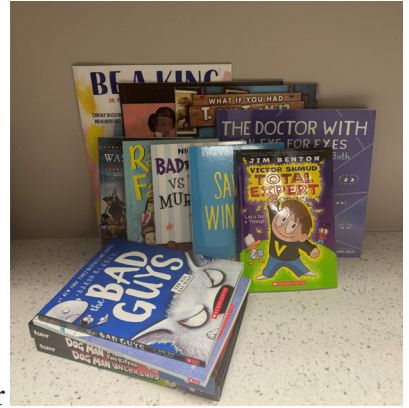
# Helping Kids Learn

Research has found that providing children from birth to age five with consistent, language-rich experiences can have important benefits on their brain development and future school success. Early learning encouraged by talking, reading and singing to young children helps lay the foundation for optimal brain development.

When your child has a well visit with Oroville Hospital, they receive a free, age-appropriate book. With these free books, Oroville Hospital is able to continue to encourage reading from a young age.

Not only does early introduction to reading support proper brain development, it also helps expand children's vocabulary, reading comprehension and self-expression.

Along with free books, Oroville Hospital also provides pediatric patients with book marks. The bookmarks include family friendly activity ideas to encourage language development.



# Childbirth Preparation Classes

Oroville Hospital understands that having a baby can be a scary and stressful time, particularly for first time parents, which is why it is our goal to ensure parents are prepared and have the knowledge and resources available to help welcome their baby into the world. Every year, Oroville Hospital obstetrics' team offers a free 4-week series of child-birth preparation classes available to expecting mothers and their spouses. The classes cover a wide range of topics and are instructed by registered nurses and international board certified lactation consultants.

Classes cover:

- Coping techniques
- Birth plans
- Stages of labor
- Breastfeeding
- Newborn care

Not only do parents obtain understanding but they also receive hands-on practice to ensure they are confident for the arrival of their baby.



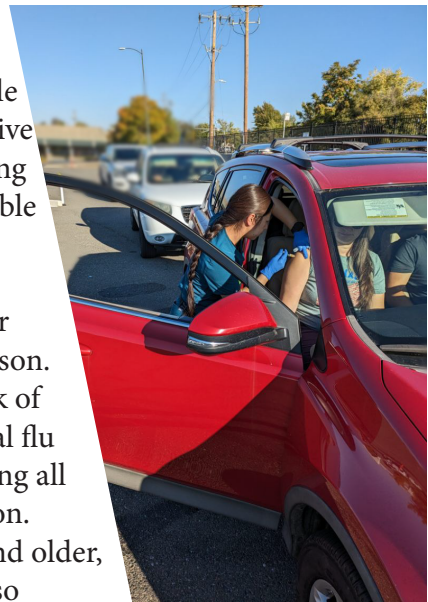
# Health & Health Care

Providing adequate access to high quality health care is a top priority of Oroville Hospital. As an organization that provides both comprehensive inpatient and outpatient services, it is the hospital's ultimate goal to offer the community a 'medical home' where all health services a patient may require are available locally.

## Drive-Thru Flu Clinics



Every flu season, Oroville Hospital is dedicated to protecting the community as best as it possibly can from the potentially harmful virus. The best way to optimize prevention is by providing as many community members as possible with the current influenza vaccine. Oroville Hospital is able to reduce accessibility barriers through their drive-thru flu clinics, while promoting a healthier community, making it easier for patients, especially those who may be more vulnerable and older generations, to receive their flu vaccinations.



Oroville Hospital is proud to continue to hold their annual drive-thru flu clinics through 2023's flu season. The most effective approach in minimizing the risk of influenza is through the flu vaccination. The annual flu clinics were held in October and November allowing all community members access to a free flu vaccination. Vaccinations were available for patients 12 years and older, from the comfort of their vehicles. A booth was also available for patients who did not have a vehicle or wanted to walk up to receive their flu vaccination making it easy and convenient for patients to receive their flu vaccinations.

**843 Flu Shots were administered during the 2023 Drive-Thru Flu Clinics**

## Obesity - Diabetes

Obesity is a prevalent and severe chronic condition affecting both children and adults in the US. Promoting a balanced diet and regular physical activity from a young age supports individuals in achieving and sustaining a healthy lifestyle. For patients who need assistance, our primary care physician's work closely with our registered dietitians to develop personalized meal plans and assist patients as they strive to adopt a healthier lifestyle. Maintaining a healthy weight and daily exercise may also reduce the risk in developing diabetes.

Here at Oroville Hospital, we recognized that some patients encounter difficulties with diets and healthy lifestyles and may require more assistance. In 2022, Oroville Hospital brought on board, Dr. Victoria Konovalova, bariatric surgeon. Bariatric surgery is a group of procedures offered to those who may be struggling with obesity to accelerate weight loss.



Services currently offered by Dr. Konovalova include:

- Gastric Bypass
- Sleeve Gastrectomy
- Bariatric Revision Surgery
- Foregut and Anti-Reflux Surgery
- Biliopancreatic Diversion with Duodenal Switch

For pediatric patients, our pediatricians offer routine recommendations on an as needed basis, which can include lab work to check on lipids, Hgb A1c, Insulin and referrals to dietitians. Currently, our pediatric clinics utilize recommendation sheets from the California Department of Public Health as guidelines on what lifestyle changes they should make to maintain a healthy lifestyle. The forms include suggestions such as, increasing physical activity, decrease in screen time, eating 5 or more fruits or vegetables a day and more.



## *Expanding Services – Yuba City Multispecialty*

Oroville Hospital understands the importance of having medical services that are within reach. With a large patient base traveling from the Yuba City area, Oroville Hospital saw the need to expand its primary and specialty services to make it easier for patients to receive the care they need. Oroville Hospital diligently worked towards recruiting and maintaining a full health service line to serve the Yuba City community. Through fostering connections with the local community and selecting the best physicians, Oroville Hospital was able to recruit some familiar faces.

In 2023, Oroville Hospital opened the Yuba City Multispecialty Clinic, offering great outlets for comprehensive care. Yuba City Multispecialty provides a seamless continuum of care, ensuring that patient's health needs are met comprehensively under one roof. From routine check-ups to specialized surgical interventions, we have constructed an environment where every aspect of health is prioritized for the entire community.

Currently the Yuba City Multispecialty is offering:

Primary Care Services – S. Shandu, MD

Ophthalmology – Pranav Amin, MD

Orthopedic Surgery – Suhkdeep Sagoo, DO

Urology – Matthew Ercolani, MD

Vascular Surgery – Siddharth Agarwal, MD



**YUBA CITY**  
OUTPATIENT PRACTICES

Yuba City  
Outpatient Practices

## New Physicians

### Sukhdeep Sagoo, DO - Orthopedic Surgery

Orthopedic services play a crucial role in promoting community health and well-being in Oroville and the surrounding areas. These services provide specialized medical care for musculoskeletal issues, including bone and joint disorders, fractures, and sports injuries. Having access to local orthopedic services is essential for timely diagnosis, treatment, and rehabilitation, as it ensures that individuals can address orthopedic concerns promptly without the need for extensive travel, which can be very painful. Orthopedic clinics also contribute to the overall health infrastructure of a community, with education around sports medicine and how to enjoy our great outdoor areas with the least chance of injury.



In 2023, Oroville Hospital welcomed Dr. Sukhdeep Sagoo. He is a board certified orthopedic surgeon who has been practicing in the Yuba/Sutter area over the last 10 years.

In his practice, Dr. Sagoo covers general orthopedic cases including, but not limited to, joint replacement and fracture care. He also specializes in providing subspecialty care in sports-related injuries, whether its an athlete, or someone who has developed shoulder, elbow, hip, knee or ankle pain. Part of his experience involves treating patients from professional sports teams, including the Boston Red Sox and Philadelphia 76ers.

Services and treatments include:

- Sports related injuries
- Joint pain/arthritis
- Tendon, ligament & cartilage repair/reconstruction
- Fracture care

### S. Sandhu, MD - Primary Care

Oroville Hospital understands the importance for our community to have primary care physicians who are not only skilled at evaluating and addressing patients needs to remain healthy, but who are also skilled at referring patients to specialists when needed. Primary care is where staying healthy begins for our community and where it continues for years.

Dr. Sukhjinder Sandhu is a primary care provider who joined Oroville Hospital and Yuba City Multi Specialty in 2023, helping patients achieve overall health and well-being. Her clinical interest include preventative medicine, family medicine and treatment of diabetes mellitus.



Dr. Sandhu believes preventing disease is a patient's first line of defense, which is why she prioritizes patient education on preventative care and healthy habits. She also takes time to build bonds with each patient and gets to know their unique conditions and circumstances. By doing this she is able to understand which treatment options best suits the patient, explain care plans in a manner the patient feels comfortable with, and form a partnership with a goal of leading the patient to better health. What she values most as a physician is knowing she is helping her patients live a better, healthier life. Dr. Sandhu works closely with other specialists at Yuba City Multispecialty to determine the best plan for patients to achieve their goals.

Services include:

- Routine health exams
- High blood pressure
- High cholesterol
- Diabetes management



## Masoud Haghi, DO - Nephrology

Kidneys play a vital role in maintaining overall health by filtering waste and excess fluids from the blood, regulating blood pressure, and producing essential hormones. Recognizing the significance of nephrology, Oroville Hospital welcomed Dr. Masoud Haghi, nephrologist in 2023.

Oroville Hospital understands the unique needs and challenges faced by the community, which is why our care is tailored to address those specific factors. Dr. Haghi greatly values the connections he makes with patients, recognizes, and appreciates the different cultures patients may come from. In doing so, he is able to communicate with his patients at their level of understanding, creating the most effective, personalized treatment plans.



By fostering a sense of community well-being, Dr. Haghi aims to create a supportive environment that encourages proactive kidney health management as well as ensuring that our community continues to receive the support they need.

### Services offered:

- Management of chronic kidney disease
- Diabetic nephropathy
- Bone disease secondary to chronic kidney disease
- Kidney stone prevention and treatment
- Dialysis

## Thomas Guerrero, MD - Radiation Oncology

Radiation oncology is a branch of medicine dedicated to treating cancer through the targeted use of high-energy radiation. For patients facing a cancer diagnosis, radiation oncology represents a ray of hope – a powerful tool in the fight against cancer. By maintaining these advanced treatment options and securing expert physicians, we are able to continue to provide our community with state-of-the-art medical care while fostering a supportive environment in their healing journey.

Oroville Hospital welcomed Dr. Thomas Guerrero, radiation oncologist in 2023. Dr. Thomas Guerrero brings with him over two decades of experience, knowledge and research. He was the first radiation oncologist to be awarded the NIH Director's New Innovator Award for his research and is known internationally for his clinical skills and research.



Dr. Guerrero has embraced the hospital's commitment to providing compassionate and comprehensive health care to the local community. He places the well-being of his patients at the forefront of his practice and offers a compassionate approach that fosters a sense of trust and comfort among those facing the challenges of cancer.

### Specializing in:

- External beam radiation therapy (treating all sites)
- CNS and body stereotactic radio surgery
- Image-guided radiation therapy

# Chronic Care Management/ Remote Patient Monitoring

Living with chronic illnesses can be hard on individuals. Oroville Hospital understands that sometimes patients may require extra assistance to help themselves keep better track of their chronic conditions. Through our Chronic Care Management (CCM) and Remote Patient Monitoring (RPM) programs, Oroville hospital is able to provide patients with this extra support.



Patients who are established with an Oroville Hospital primary care provider, who have two or more chronic conditions (i.e. hypertension, coronary heart disease, high cholesterol) are offered enrollment in the Chronic Care Management program. This program utilizes a team of Medical Assistants who work closely with primary care providers to encourage patients to take preventative measures, keep up with health screenings, and assist with medication refills.

Patients who are established with an Oroville Hospital Cardiologist and diagnosed with hypertension are eligible for the Remote Patient Monitoring program. Patients are provided with a free blood pressure monitor, that allows a clinical team to remotely monitor a patient's blood pressure on a regular basis, and support the patient in managing their hypertension.



## Neighborhood & Built Environment

*In addition to elevating the local societal and community setting, Oroville Hospital has also been working hard throughout 2023 to enhance the physical environment that plays a direct role on a patient's quality of life. By paying attention to aspects such as healthful food availability, supporting organizations that limit crime and violence, and providing sound and safe structures that allow access to quality health care, Oroville Hospital has cultivated an environment that supports healthy lifestyle choices.*

### Farmers' Market

Having access to fresh and affordable foods is essential in living a healthy lifestyle. It also helps battle a variety of diseases including a leading killer, heart disease. That is why Oroville Hospital continues to host its weekly Farmer's Market from May through September.

The farmer's market allows members of the community access to fresh and healthy foods while being able to support local farmers and vendors. Oroville Hospital Farmers' market accepts EBT cards, allowing families of all income levels to purchase locally grown, healthy foods.







## Expansion

The construction of the 5-story tower continued through 2023. The hospital's expansion will result in an increase of 159,000 square feet and 58 beds. The first floor houses an ambulatory care unit, equipped with 8-procedure rooms and 39 preoperative and recovery bays. The second floor, containing a rooftop garden, is home to the new Labor and Delivery unit, with 9 labor and delivery rooms, 5 postpartum rooms and 3 triage rooms. The current intensive care unit will be moved into the third floor of the new hospital, expanding it from 10 beds to 24 beds. Floors four and five will contain medical surgical units, containing 35 private rooms with bathrooms per floor.

With the completion on the expansion, will come new service lines, including neurosurgery and cardiothoracic surgery. This will greatly benefit patients, allowing them to conveniently access health care services in their local area, while reducing the burden of travel, allowing patients to receive timely treatment.

The expansion will also have a positive economic impact on the community, adding an estimated 700 additional jobs. With the addition of job opportunities for health care professionals, this will also contribute to the growth of the local community. This is a significant step towards ensuring that everyone can receive the necessary health care needed right here at home.

Progress made in 2023 included:

- Patient Headwalls
- Bathroom fixtures
- Front lobby floor
- Door installations
- OB garden walkway
- Parking lot lights
- Parking lot opened up
- Window shades installation
- Landscaping
- Carpet and flooring
- Fencing





# Social & Community

*Oroville Hospital has worked diligently throughout the 2023 year to elevate the societal and community setting of which our patients live, learn, work and play in an effort to cohesively improve their health and well-being. An example of topics that address social and community context include civic participation, socioeconomic conditions and perceptions of discrimination and equity.*

## Mental Health

Mental health concerns in Butte County have always been present due to the lack of psychiatric services available. The Oroville Hospital Mental Well Being Clinic has helped to alleviate some of the demand for these services.

Psychologist, Jacob Boyle, offers pediatric and adult patients psychological assessments and psychotherapy. The psychological assessments are utilized to provide a diagnosis and develop a treatment plan including each patient's unique strengths and weaknesses with the goal to improve their mental health and quality of life.

Dr. Lynne Pappas and her team of mental health providers offer medication management to help patients manage their mental health symptoms. Patients in need of additional services receive referrals for more appropriate care. Patients in need of a higher level of psychiatric care offered at inpatient psychiatric care hospitals are offered transfer to these locations via Oroville Hospital's transportation department. Drivers are Crisis Intervention Certified and available 24/7 to provide patients transport to these facilities in a timely manner.





## Substance Abuse

Recognizing the elevated incidence of alcohol, marijuana and prescription pain killer use in the community and state, and the effects it has on the health of our community, Oroville Hospital has implemented several policies to help curb substance abuse.

Patients presenting to the Emergency Department with a chief complaint of chronic pain are stabilized using alternatives to controlled substances and then directed to follow up with a primary care provider or the Comprehensive Pain and Spine Center. When patients establish care with these providers, they can be better assessed to determine the best treatment route. If controlled substances are required to treat their symptoms, they can be closely monitored to ensure the safe use of these substances.

Oroville Hospital utilizes the Controlled Substances Utilization Review and Evaluation System (CURES) database to check whether patients are receiving prescriptions for controlled substances in other facilities to reduce the ability to abuse these drugs.

Oroville Hospital offers a multidisciplinary approach to treat chronic pain by offering other treatment options such as physical and occupational therapy, counseling, and targeted therapeutic injections.

The Comprehensive Pain and Spine Center provides two programs, one treats addictive disorders and the other treats patients with chronic pain. These programs deliver specialized medical and behavioral services according to the patient's needs.

## Stroke/Brain Injury & Cancer Support Groups

Having support and the ability to connect with people who understand your experiences is invaluable when encountering challenges. Oroville Hospital is proud to be able to continue to organize the Stroke and Brain Injury Support Group and the Cancer Support group. Both support groups are free and available to survivors, caregivers, friends and family. Not only does this allow patients to discuss how brain injury and cancer has affected their lives, but also gives them a safe space to heal and connect with others who share the same experiences. The support groups are educational, while still providing members the ability to have fun through music and group activities. Both the Cancer and Stroke and Brain Injury Support groups meet once a month throughout the year.

## Community Sponsorships

Oroville Hospital is proud of the many organizations that exist in our community, and feel privileged to be able to support these groups in the positive impact they have on Oroville and the surrounding areas.

Organizations we were able to help support in 2023 were:

- MLK Steering Committee
- Feather River Gymnastics
- Rotary Club of Oroville
- St. Thomas School
- African American Family and Cultural Center
- Oroville Rhinos Youth Football and Cheer
- Punjabi American Heritage Society
- Oroville Union High School District
- Las Plumas Volleyball Program



# Charity

## Community Benefit Financials

### 2023 Preliminary Estimates

#### Traditional Charity Care

Traditional Charity Care	\$29,112,121
Unpaid Costs of Public Programs	\$15,876,695
<b>Total Services for Under-Served</b>	<b>\$44,988,816</b>

#### Other Benefits for Broader Community

Non-billed Services	\$615,004
Education & Research	\$1,144,894
Cash/In-Kind Donations	\$153,645
Other Community Benefit	\$380,034
<b>Total Other Benefits</b>	<b>\$2,293,577</b>

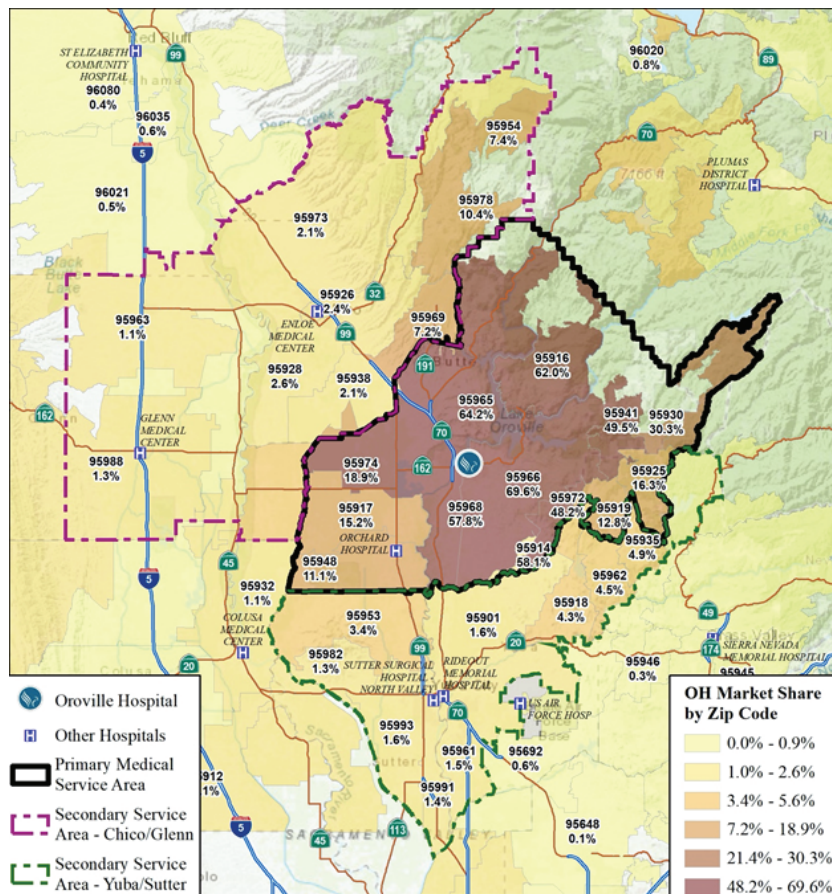
#### Overall Total Community Benefit

**\$47,282,393**



# Community Served

Oroville Hospital is located at 2767 Olive Highway in Oroville, California. It primarily serves the zip codes in south Butte County, the Yuba County foothills, and the southeast portion of Plumas County. In these geographic areas, Oroville Hospital's market share exceeds 10% of the hospital services consumed by residents. The primary service area includes the following locations: Biggs (95917), Gridley(95928), Oroville (95965, 95966), Bangor (95914), Berry Creek(95916), Brownsville (95919), Clipper Mills (95930), Challenge (95925), Feather Falls (95940), Forbestown (95941), Palermo (95968), Rackerby (95972), Richvale (95974), and Strawberry Valley (95981). The secondary service areas are comprised of the remainder of Butte County, all of Glenn County, and a large portion of Yuba and Sutter counties. Residents of these secondary service areas tend to utilize the specialty services offered by Oroville Hospital.



Zip Code	Place Name	Patients	Percent of Total	Cumulative Percent	Percent of Zip Code
95966	Oroville	13,101	45.1 %	45.1 %	69.6%
95965	Oroville	8,284	28.5 %	73.6 %	64.2%
95948	Gridley	734	2.5 %	76.1 %	11.1%
95968	Palermo	574	2.0 %	78.1 %	57.8%
95916	Berry Creek	453	1.6 %	79.6 %	62.0%
95914	Bangor	269	0.9 %	81.8 %	58.1%
95917	Biggs	255	0.9 %	82.7 %	15.2%
95941	Forbestown	103	0.4 %	83.0 %	49.5%
95919	Brownsville	87	0.3 %	83.3 %	12.8%
95972	Rackerby	40	0.1 %	83.5 %	48.2%
95967	Paradise	32	0.1 %	83.6 %	12.4%
95930	Clipper Mills	27	0.1 %	83.7 %	30.3%
95974	Richvale	21	0.1 %	83.8 %	18.9%
95925	Challenge	20	0.1 %	83.8 %	16.3%
Other Primary (<10 patients)		13	0.0 %	83.9 %	23.2%

Source: California Department of Health Care Access and Information: Patient Discharge Data, Emergency Department Data, and Ambulatory Surgery Data, 2020.





Oroville Hospital  
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Oroville, CA

[www.OrovilleHospital.com](http://www.OrovilleHospital.com)